# MD Abdullah Al Rumy

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# VISA status: Permanent Resident of Australia

**OBJECTIVE**

Seeking a Customer Service position at a reputed company utilizing excellent retail and organization skills to improve the company’s efficiency & profitability.

**KEY QUALIFICATIONS**   
• Over 4 years of experience in retail and sales industry.  
• Able to handle money and daily cash register effectively.  
• Professional approach towards customers; able to make good relationship with customers with the intention of making them repeated customer.  
• Expert in using different kinds of inventory software  
• Familiarity of store’s stock and the proper storage location and temperature conditions for each item.  
• Pleasant, business-like manners  
• Able to lift weight up to 40 pounds

* Retail
* Able to help customers find what they want.
* Aware of security issues concerning stock in relation to shoplifting, leakage and theft.
* Experience of working in a commission based sales environment.
* Maintain high standards of display & visual merchandising to ensure the store is well presented
* Ready and able to work individually or within a team environment.
* Experience modern computerised equipment and specialist retailing software.
* Sales
* Good numerical skills with the ability to manually calculate costs without error.
* Able to promote a store and its products through
* effective marketing activities like leafleting etc.
* Experience of working in a commission based sales environment.
* Able to accurately describe a products features and benefits to a customer.

**WORK EXPERIENCE**

**December 2011 – March 2014  
GPhouse – Telenor, Bangladesh**  
**Senior Cleaning Worker**  
• Sweep, mop, scrub, dust, wax and polish furniture, windows, floors, walls, furnishings, equipment, and hardware.  
• Clean and disinfect washrooms, laboratories, and bedrooms  
• Move equipment and furniture  
• Remove soiled and contaminated dressings and supplies  
• Keep bathroom supplied with paper, towels, and soap  
• Order and distribute custodial supplies  
• Collect and dispose of waste and garbage  
• Maintain inventory

**Mar 2012 – Nov 2013  
GPhouse – Telenor, Bangladesh**  
**Cleaner**   
• Provided a sanitized and aseptic environment for the safety and wellbeing visitor and employees  
• Performed a range of cleaning duties including waste removal, dusting, cleaning and cleaning of fixtures and surfaces  
• Removed soiled linens  
• Cleaned, sanitized and made of beds  
• Vacuumed carpets

**EDUCATION**

**Ispahani public school & college**  
High School Diploma – 2008

**ADDITIONAL SKILLS**  
• Good Communication Skills  
• Excellent attention to detail  
• Ability to work independently and work in a team  
• Able to adhere to company’s Policies and Procedures  
• Able to respond quickly in emergency situations

**PHYSICAL CAPABILITIES**  
• Profound ability to lift 50 pounds and move 75 pounds  
• Able to stand for extended periods and carry out manual repetitive labor

# References:

Reference will be provided later on requirement basis.